

- ▶ Linking to a solid strategic vision
- ▶ Process definition
- ▶ Document & Record control
- ▶ Performance data – Quality objectives/ KPI's
- ▶ Procedures and work instructions (as needed)
- ▶ Calibration & maintenance programs (as needed)
- ▶ Design planning
- ▶ Manufacturing controls
- ▶ Service controls
- ▶ Purchasing / supplier monitoring system
- ▶ Risk & Opportunity system
- ▶ Customer feedback system



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Benefits of setting a good QMS